

醫療券

Health Care Voucher

香港特別行政區政府
The Government of
the Hong Kong Special Administrative Region

特點

長者醫療券計劃自二零零九年一月一日起推行，為長者提供資助，讓他們選擇最切合自己需要的私營基層醫療服務。

若你年滿70歲，持有有效的香港身份證或豁免登記證明書，便可參與本計劃，用醫療券付費使用私營基層醫療服務。你毋須預先登記，亦毋須領取或攜帶醫療券。

由二零一四年起，醫療券每年的金額為2,000元，累積上限為4,000元。

可以利用醫療券得到哪些服務？

下列私營醫護專業人員若已經登記參與長者醫療券計劃，你便可以用醫療券支付他們的服務費用：

- ✓ 註冊西醫
- ✓ 註冊中醫
- ✓ 註冊牙醫
- ✓ 註冊脊醫
- ✓ 註冊護士、登記護士
- ✓ 註冊物理治療師
- ✓ 註冊職業治療師
- ✓ 註冊放射技師
- ✓ 註冊醫務化驗師
- ✓ 註冊名冊第I部分註冊的視光師



除治療外，我還可以**使用醫療券支付**哪些服務費用？

除了治療服務，醫療券還可以用於疾病預防的醫護服務，如健康評估、牙齒檢查或健康教育。但使用醫療券時，須注意以下事項：

- 醫療券**不可以**純粹用來購買物品，如藥物、眼鏡、海味、醫療用品等。
- 醫療券**不可以**用於已獲得政府資助的公共醫療服務(包括由醫院管理局向私營醫療界別購買的服務)。
- 醫療券**不可以**支付任何預先繳付的醫療服務。
- 使用醫療券的金額**不得**超過該次所獲醫療服務的收費。

如何識別參與計劃的醫療服務提供者？

參與計劃的醫療服務提供者會在醫護中心或診所貼上本計劃的標誌，方便識別。



如何找到已登記醫療服務提供者的名單？

可登入計劃的網頁www.hcv.gov.hk或致電**2838 2311**取得名單。長者家人或護理長者的人員亦可提供協助。

如何領取及使用醫療券？

醫療券毋須事先領取。合資格長者可按照下列簡單步驟使用醫療券：

- (一) 到貼有計劃標誌的醫護中心或診所，出示身份證或豁免登記證明書，並表示要用醫療券。
對方若採用智能身份證閱讀器，你可將身份證插進閱讀器，讓系統讀取你的個人資料以使用醫療券。



- (二) 你若是首次使用醫療券，醫護人員會為你開立個人的**醫健通戶口**，按你合資格使用醫療券的年份，有關的醫療券金額會存入你的戶口內。

- (三) 你得到醫療服務後，只須簽署同意書確認要使用多少醫療券，醫護人員便會為你申領使用醫療券，並給你一份更新的醫療券結存記錄。



每次得到醫療服務時，使用的醫療券金額有上限嗎？

每次使用的醫療券金額不設上限，但**不得**超過該次所獲醫療服務的收費。另外，我們建議你把醫療券金額分開多次使用，以便你與你的醫護人員建立持久醫護關係。

戶口儲存了尚未使用的醫療券金額，累積金額有上限嗎？

在每年一月一日，你於當年度可獲發的醫療券金額會自動存入你的醫健通戶口*。往年尚未使用的醫療券金額亦會自動轉撥到戶口內，但所累積的總金額不得超過累積上限。換言之，當年獲發的醫療券金額加上往年尚未使用的醫療券金額不得超過累積上限。

由於任何超過上限的醫療券金額即會被取消，我們鼓勵你善用你的醫療券。

*在二零一四年，1,000元的醫療券金額已於一月一日存入每一個合資格長者的醫健通戶口，額外增加的1,000元亦已於2014-15年度的財政預算案獲通過後存入戶口。

怎樣查閱醫療券結存？

你或你的親友登入網頁www.hcv.gov.hk或致電**2838 0511**，提供你的身份證號碼及出生日期，便可知悉你的醫療券結存。你亦可參閱上次醫療服務後，醫護人員提供給你的醫療券結存記錄。



注意事項

- 醫療券是為資助你使用私營基層醫療服務而設。
- 醫療券使用手續簡易，只要前往貼有計劃標誌的醫護中心或診所，向已登記的醫療服務提供者出示身份證，並簽署同意書便可使用。查閱已登記醫療服務提供者名單，可登入網頁www.hcv.gov.hk或致電**2838 2311**。
- 每年一月一日，你於當年度可獲發的醫療券金額會自動存入你的醫健通戶口，過去尚未使用的醫療券金額亦會自動轉撥戶口內，但所累積總額不得超過累積上限。累積總額指往年尚未使用的醫療券金額加上於當年一月一日獲發的醫療券金額的總和。

更多資料

如要得到更多有關長者醫療券計劃的資料，請瀏覽計劃網頁www.hcv.gov.hk或致電**2838 2311**。

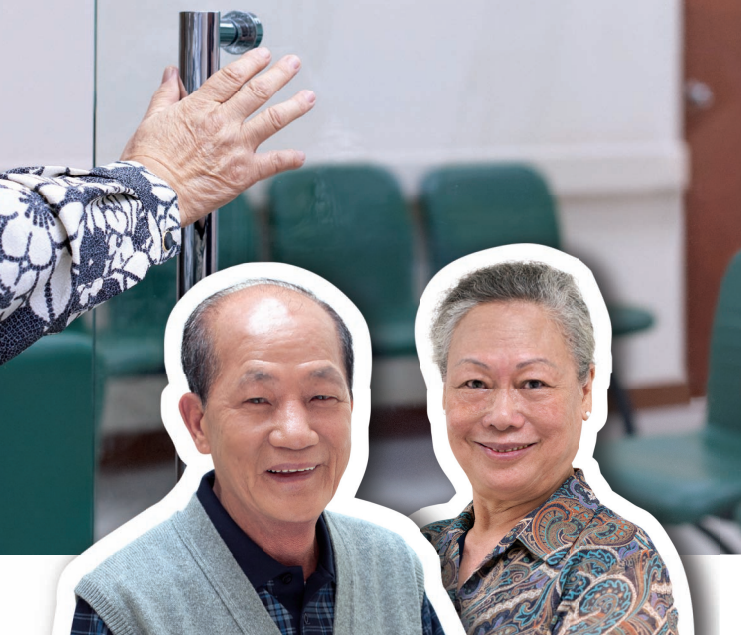
長者醫療券計劃



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Elderly Health Care Voucher Scheme



衛生署
Department of Health

Highlights

The Elderly Health Care Voucher Scheme has been implemented since 1 January 2009 to provide subsidies for the elderly to receive private primary healthcare services that best suit their needs.

If you are aged 70 or above and hold a valid Hong Kong Identity Card or Certificate of Exemption, you can join the Scheme and use the vouchers to subsidise the use of private primary healthcare services. It is not necessary to pre-register, collect or carry the vouchers.

Starting from 2014, the annual voucher amount is \$2,000 with a maximum accumulation limit of \$4,000.

What kind of healthcare services can the vouchers be used for?

The vouchers can be used to pay for services provided by the following private healthcare professionals who have enrolled in the Scheme:

- ✓ Registered Medical Practitioners
- ✓ Registered Chinese Medicine Practitioners
- ✓ Registered Dentists
- ✓ Registered Chiropractors
- ✓ Registered Nurses, Enrolled Nurses
- ✓ Registered Physiotherapists
- ✓ Registered Occupational Therapists
- ✓ Registered Radiographers
- ✓ Registered Medical Laboratory Technologists
- ✓ Registered Optometrists in Part I of the register



Can I use the vouchers for non-treatment services?

In addition to curative services, you can also use vouchers for preventive healthcare services, such as health assessment, dental check or health education activities. However, in using the vouchers, certain requirements must be observed:

- Vouchers cannot be used solely for purchasing products such as medicine, spectacles, dried seafood or medical equipment.
- Vouchers cannot be used for public healthcare services subsidised by the Government (including healthcare services which the Hospital Authority purchases from the private sector).
- Vouchers cannot be used for pre-paid healthcare services.
- The voucher amount used each time shall NOT exceed the healthcare service fee of that time.

How do I know that a healthcare service provider has participated in the Scheme?

Healthcare service providers participating in the Scheme will display the Scheme Logo at their healthcare centre or clinic for easy identification.



How can I obtain the list of enrolled healthcare service providers?

You can browse the Scheme website at www.hcv.gov.hk or call 2838 2311 to obtain the list of enrolled healthcare service providers. Family members or elderly caretakers can also offer assistance.

How can I collect and use the vouchers?

You do not need to collect vouchers in advance. Eligible elders can use the vouchers by taking the following simple steps:

- 1) Go to a healthcare centre/clinic displaying the Scheme Logo, show your Hong Kong Identity Card or Certificate of Exemption and state your intention to use vouchers.

If the centre or clinic uses Smart Identity Card Reader, you can simply insert the identity card into the card reader yourself and the system will read the required personal data for voucher usage.



- 2) If you are using vouchers for the first time, the healthcare service provider will create a personal eHealth Account for you. Based on the year in which you become eligible to use vouchers, the relevant voucher amount will be deposited in your account.
- 3) After receiving the healthcare service, you must sign a consent form indicating the voucher amount to be used. The healthcare service provider will submit a claim for you and give you a printed record of updated balance in your account.



Is there a limit on voucher amount used each time I receive healthcare services?

There is no limit on voucher amount used each time you receive healthcare services but it shall not exceed the healthcare service fee of that time. Moreover, for establishing a long-term healthcare relationship between you and the healthcare professional, we encourage you to use the vouchers for several visits.

Is there a maximum accumulation limit for the unspent voucher amount cumulated in my account?

On 1 January each year, the voucher amount you are eligible to receive for that year will be automatically deposited in your eHealth Account*. The unspent voucher amount in previous years can be carried forward but there is a maximum accumulation limit. That is to say, the sum of the voucher amount received by an eligible elder for the year plus the total unspent voucher amount carried forward from previous years cannot exceed the accumulation limit.

As any voucher amount exceeding the limit will be forfeited, you are encouraged to make good use of your vouchers.

* In 2014, the voucher amount of \$1,000 was deposited in each eHealth Account of eligible elder on 1 January and an additional \$1,000 was deposited in the account after passage of the 2014-15 Budget.

How can I check my voucher balance?

You or your relatives/friends can check your voucher balance by browsing the website www.hcv.gov.hk or calling 2838 0511 by providing your Hong Kong Identity Card number and the date of birth. You can also refer to the voucher balance record received from the healthcare service provider at your last consultation.



Matters of Attention:

- Vouchers are intended to subsidise your use of private primary healthcare services.
- The steps in using vouchers are simple. Simply visit healthcare centre/clinic with the Scheme Logo, show the enrolled healthcare service providers your Hong Kong Identity Card and sign the consent form. The list of enrolled healthcare service providers is available at the website www.hcv.gov.hk and hotline 2838 2311.
- On 1 January of the year, the voucher amount you are eligible to receive for that year will be automatically deposited in your eHealth Account. Any unspent voucher amount can be carried forward but the cumulative total cannot exceed the accumulation limit. The cumulative total refers to the aggregate amount of the unspent vouchers in previous years and the voucher amount deposited in the eHealth Account on 1 January of the year.

More Information:

For more information regarding the Elderly Health Care Voucher Scheme, please visit the Scheme website at www.hcv.gov.hk or call 2838 2311.