

Elderly Health Care Voucher Scheme

Shared Use of Vouchers between Spouses

Upon mutual consent to share-use vouchers, when either party of an elderly couple needs to use vouchers to pay for healthcare services, the couple only need to bring along their valid Hong Kong Identity Cards (or Certificate of Exemption, if applicable) and attend the practice of a healthcare service provider together in person to request for pairing accounts. Their voucher accounts will be paired up immediately in the system.



Stay Vigilant against Scams

The Department of Health and healthcare service providers **will not, via phone calls or SMS**, in relation to the use of vouchers (including voucher account pairing), ask for :

- ✗ the elderly persons' bank account details (including passwords), or
- ✗ the elderly persons to click on a web link.

